

Access4u Housing Newsletter



Thank you for reading our Christmas 2025 newsletter!

Hello! We hope you have a relaxing and happy festive season.

If you have any submissions for our next newsletter, please email us at theaccess4u@gmail.com. We would love to hear from you!

If you have any questions about this document or want to provide Access4u Housing with feedback, please contact us.

You can talk to Cathy Miller, CEO, on: 0411 476 830 or email info@access4u.org.au.

Kind regards,
Cathy Miller, CEO of Access4u Housing

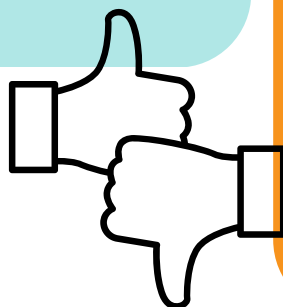
Get Involved: Christmas Colouring-In Activity!

If you are receiving this newsletter in hard copy, you'll find an A4 colouring in sheet of the below image.

We would love for you to use your creative skills to complete the activity and then send it back to us so we can feature your creation in our next newsletter!

Here are the instructions:

1. Colour-in the A4 sheet in your envelope
2. Write your name on the back of the page
3. Send your creation back to to us at 242 Glen Osmond Road, Fullarton, or pass it onto an Access4u team member!



We Want YOUR Feedback!

Did you know you can submit a complaint, provide a compliment or offer a suggestion to help us improve our services at any time?

There are 5 ways to make a complaint about Access4u Housing:

1. Phone the office to make a complaint at 1800 022 237.
2. Complete a Tenant's Complaint and Feedback Form (available at our office reception areas).
3. Inform Access4u staff member and/or supervisor.
4. Contact our CEO (cathy.miller@access4u.org.au).
5. Contact the NDIS (1800 035 544).

All submissions can be made anonymously. We will aim to resolve all complaints within 14 days.



Christmas Closure + A Note from our CEO!

On behalf of the entire Access4u team, we want to wish everyone a merry festive season.

Please note our offices will be operating as normal over the Christmas period, with the exception of public holidays. Please give us a call on 1800 022 237 if anything arises.

Our Day Options program will also not be operating from Monday 22 December to Friday, 2 January. We will be re-opening sessions from Monday, 5 January.

If you are interested in joining our Day Options program in the new year, please fill out our online form or email info@access4u.org.au.

As this is our last newsletter for the year, we want to extend a heartfelt thank you for your continued support in 2025.

We hope you have a wonderful and safe Christmas and New Year, and we'll see you in 2026!



Christmas Funfetti Cookies!

Ingredients

115 g unsalted butter
 175 g granulated sugar
 1 medium egg
 1 tsp vanilla extract
 300 g plain flour
 1/2 tsp bicarbonate of soda
 1/2 tsp salt
 1 tbsp cornflour
 200 g white chocolate chips
 100 g christmas sprinkles



Method

Step 1. Preheat the oven to 180°C/160°C fan and line two/three large baking trays with parchment paper, leave to the side.

Step 2. Add the butter and sugar to a bowl and mix together until light and fluffy

Step 3. Add in the vanilla and egg and whisk again until combined.

Step 4. Add the flour, bicarbonate, salt and cornflour to the bowl

Step 5. Add in the flour mixture and beat until everything is evenly distributed and a cookie dough is formed.

Step 6. Add in the white chocolate chips and the christmas sprinkles and beat until distributed well

Step 7. Scoop the cookie dough using a cookie scoop for even portions, and add to your lined trays. Bake in the oven for 10-13 minutes.

Step 8. Leave the cookies to cool on the trays for 30 minutes and enjoy!

From janespatisserie.com

Know Your Rights: Tenant Handbook



Know your rights and responsibilities, and keep up to date with everything you need to know about your Access4u Housing arrangements with our Tenant Handbook.

You can read our Tenant Handbook by scanning the QR code below with your phone or by visiting access4u.org.au/about/publications-policies-procedures and clicking "Access4u Housing Tenant Handbook."

If you have any questions about the Tenant Handbook, please contact Cathy Miller. Or, call our office on 1800 022 237 | email info@access4u.org.au.



**Access4u acknowledges the Traditional Owners and
Custodians of the Lands on which we live and work, and
their connection to Land and Sea.
We pay our respects to Elders past and present.**